The Defect Elimination Course

Course Notes

Use this document to take notes as you progress through the course.

As you progress through this course, think of how you could utilize this information and start developing or adding to your defect elimination road map after each module, rather than waiting until the end.

Make sure you mark items that you need more information on so you can reach out to us for help.
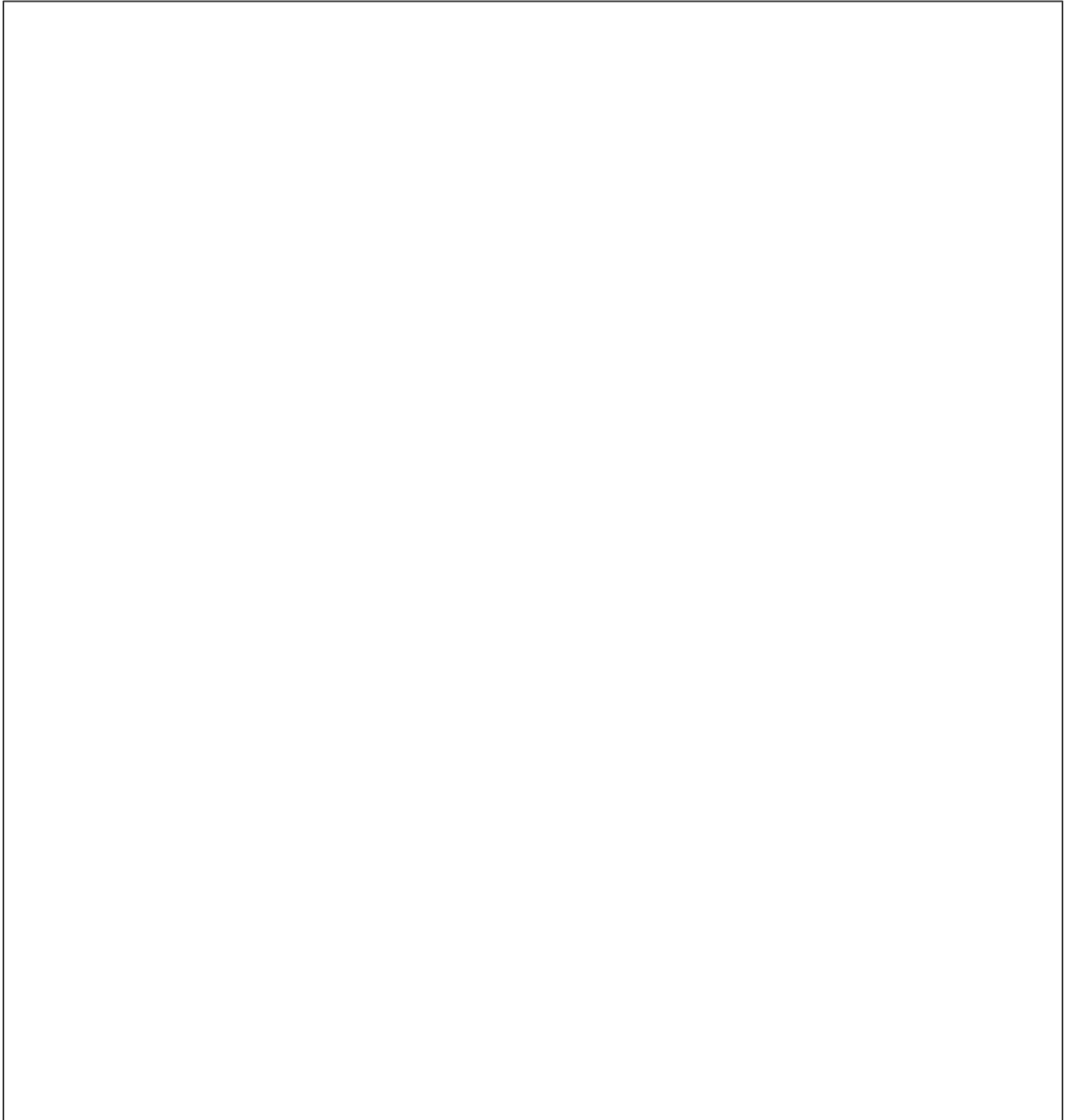
Course Introduction

Defect Elimination Introduction
What is Defect Elimination
The Defect Elimination Journey

The Defect Elimination Program

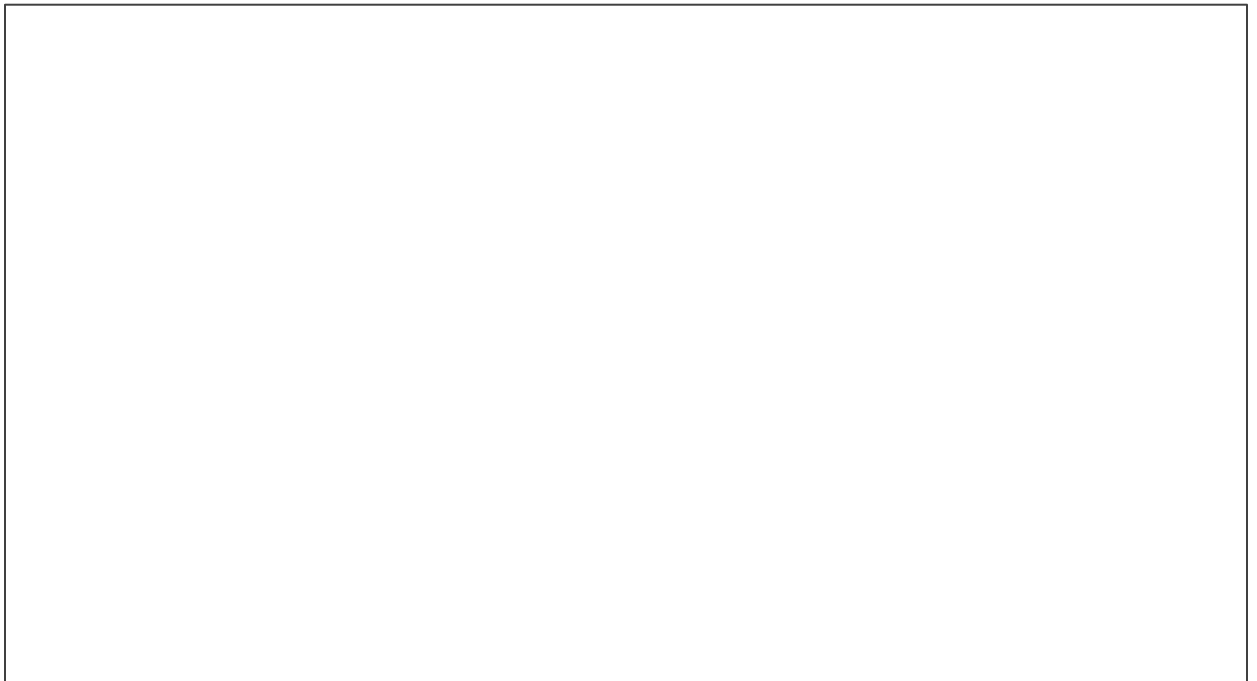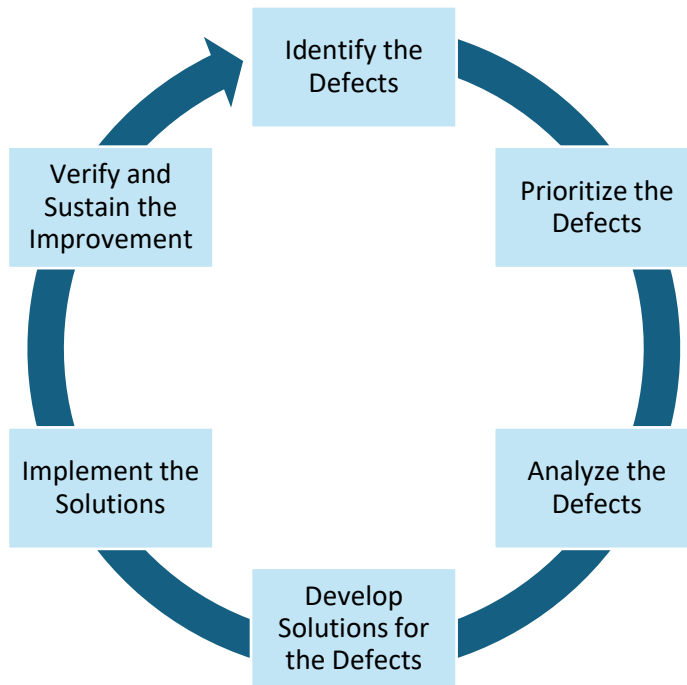The 3 Fundamentals for a Defect Elimination Program

People & Roles

Communication & Engagement

Program Health & Assessment

The Defect Elimination Process

Identify the Defects

Prioritize the Defects

Analyze the Defects

Develop Solutions for the Defects

Implement the Solutions

Verify and Sustain the Improvement

Left to Right Defect Elimination Process

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Analyze the Defects

Develop Solutions the Defects

Left to Right Defect Elimination Process

Implement the Solutions

Verify and Sustain the Improvement

Right to Left Defect Elimination Process

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Analyze the Defects

Develop Solutions the Defects

Right to Left Defect Elimination Process

Implement the Solutions

Verify and Sustain the Improvement

Course Closeout

Final Thoughts

Thankyou for taking "The Defect Elimination Course"

I do encourage you to reach out with questions, comments, and requests if you need more information.

There's a button on the defect elimination course landing page just below where the course content is, that says "schedule here". This is where you'll go to send me a note to say you're ready to schedule some time to talk about the next steps of your defect elimination journey.