

# Packaged Glue Target Not Met

**DE Leader:** K. Clements  
**DE Team Members:** J. Ciocca, A. French, J. James

## Problem Statement:

The package glue target is not being met during the weekday resulting in weekend over time being needed to catch up.

## Objective Statement:

To eliminate the need for weekend overtime by achieving the packaged glue target within the weekday roster.

## Business Case:

Some of the workforce are required to work weekends which takes time away from them spending it with their family and doing things they enjoy away from work.

## Defect History:

Some operators have raised concern at the repeat amount of over time they need to do in order for the business to meet the weekly packaged glue target.



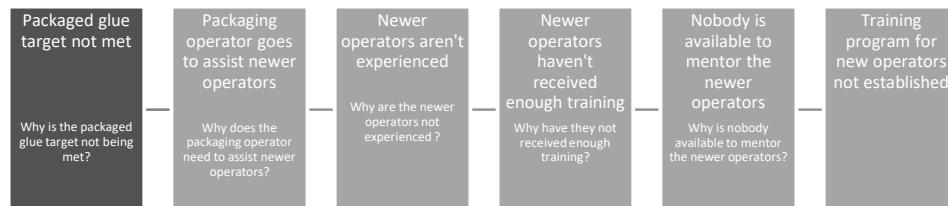
## Defect Causes and Solutions:

A Root Cause Analysis (RCA) was conducted and the following identified as the primary root causes:

1. A training program for new operators is not established.

The solution identified to eliminate the root cause of the defect is:

1. Establish a training program for new operators to include in classroom and in the field training.



## Improvement Verified:

Even though there have been interruptions upstream of the glue packing area the new operators are now equipped with the skills to rectify the issues without needing the assistance of the packaged glue operator allowing them to continue with their job and meet the weekly packaged glue target without the need for weekend over time.



Team Photo

