

# The Defect Elimination Course

## Course Notes

Use this document to take notes as you progress through the course.

As you progress through this course, think of how you could utilize this information and start developing or adding to your defect elimination road map after each module, rather than waiting until the end.

Make sure you mark items that you need more information on so you can reach out to us for help.



# Course Introduction

Welcome Message  
Defect Elimination Introduction



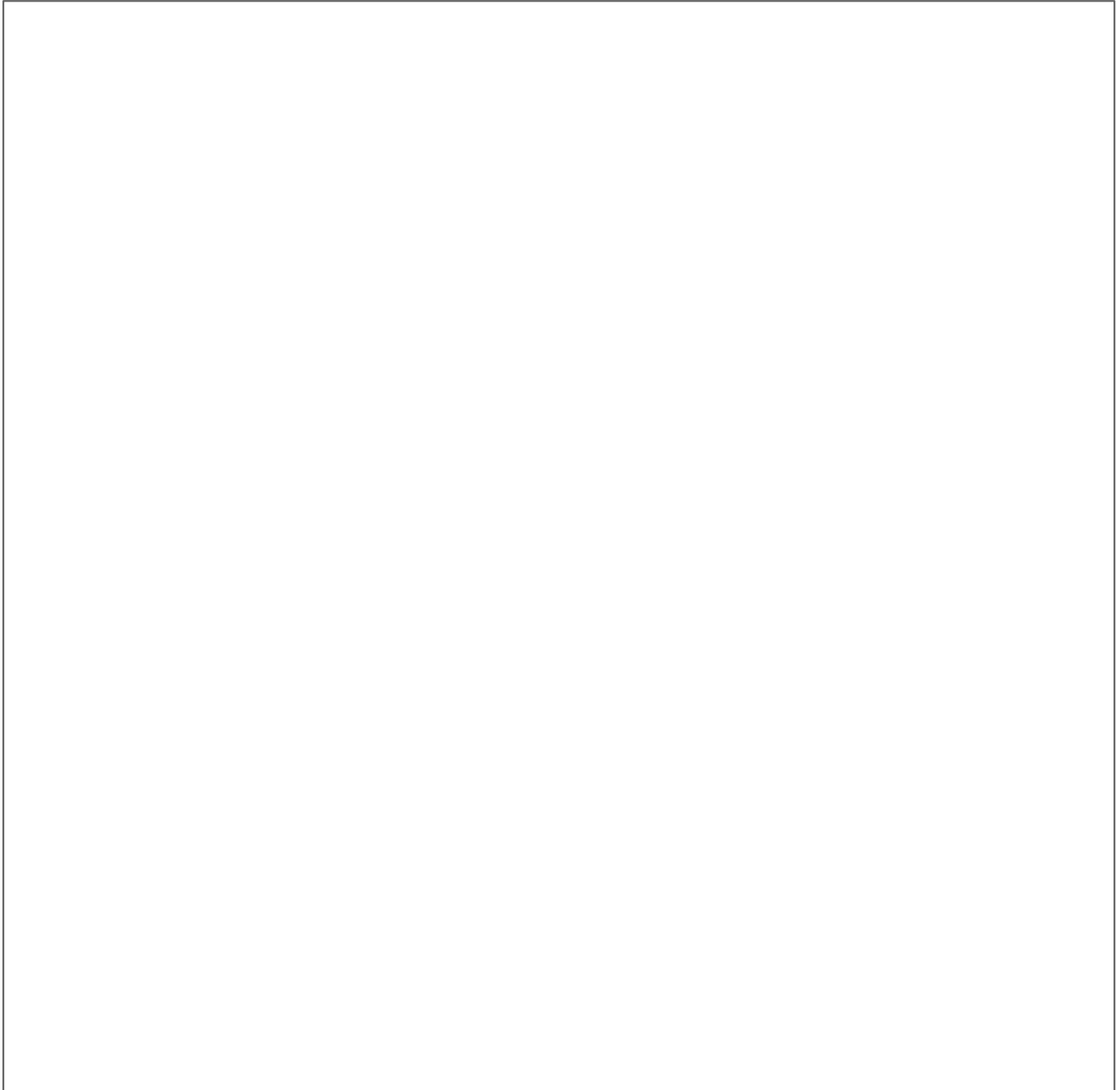
# The Defect Elimination Program

The Defect Elimination Program Introduction

People & Roles

Communication & Engagement

Program Health & Assessment



# The Defect Elimination Process

## The Defect Elimination Process Introduction



# Left to Right Defect Elimination Process

Identify the Defects  
Prioritize the Defects  
Analyze the Defects



# Left to Right Defect Elimination Process

Develop Solutions for the Defects  
Implement the Solutions  
Verify and Sustain the Improvement



# Right to Left Defect Elimination Process

Identify the Defects  
Prioritize the Defects  
Analyze the Defects



# Right to Left Defect Elimination Process

Develop Solutions for the Defects  
Implement the Solutions  
Verify and Sustain the Improvement





# Course Closeout

Final Thoughts  
Closeout Message



# Thankyou for taking “The Defect Elimination Course”

## One last word...

If you're viewing this message then you have obviously completed the course material, passed the quizzes, begun developing you defect elimination roadmap, and are now eager to start your defect elimination journey.

I do encourage you to reach out with questions, comments, and requests if you need more information.

I also want to offer as part of purchasing this course 3 hours of my time to consult with you and help you fine tune your defect elimination road map and how you're going to start your defect elimination journey.

There's a button on the defect elimination course landing page just below where the course content is, that says “schedule here” this is where you'll go to send me a note to say you're ready to schedule some time.

